

ScholarLee Living – Cancellation Policy, House Rules & Terms of Stay

By confirming your booking with ScholarLee Living, you agree to abide by the following Rules & Regulations during your stay.

1(A) Cancellation Policy

- Your Cancellation Terms are dependent on the rate you selected at the time of booking, and are clarified below:
 - (i) **Saver Rate (Non-Refundable):** Payment is required in full at the time of booking. This rate is strictly non-refundable; 100% of the accommodation fee will be retained if the booking is cancelled at any time.
 - (ii) **Flexible Rate: Pay 50% Today (Free Cancellation Up to 3 Days Before Arrival):** We will retain 100% of the Accommodation Fee if cancelled within 3 Days (72 hours) of the commencement of booking, which is 15:00 on the day of arrival. We will refund 100% of the Accommodation Fee if cancelled more than 3 Days (72 hours) before the commencement of the booking, which is 15:00 on the day of arrival.
 - (iii) **Flexible Rate: Pay 50% Today (Free Cancellation Up to 7 Days Before Arrival):** We will retain 100% of the Accommodation Fee if cancelled within 7 Days (168 hours) of the commencement of booking, which is 15:00 on the day of arrival. We will refund 100% of the Accommodation Fee if cancelled more than 7 Days (168 hours) before the commencement of the booking, which is 15:00 on the day of arrival.
- You may cancel by contacting us by email (living@scholarlee.ie), phone (+353851834282), or via the cancellation link, if applicable to your booking.

1(B) No-Shows & Early Departures

- **No-Shows:** If you fail to arrive for your booking without prior notice, it will be treated as a late cancellation. We will retain 100% of the total accommodation fee, and the remainder of your booking may be cancelled.
- **Early Departures:** No refunds or credits will be issued for guests who choose to check out before their scheduled departure date. Early departures are treated as having stayed for the full duration of the original booking.

1(C) Payments & Refunds

- **Balance Payments:** For Flexible Rates, any remaining balance of the accommodation fee will be charged to the card on file 72 hours (for 3-day rates) or 7 days (for 7-day rates) prior to arrival.
- **Refund Processing:** All approved refunds are issued to the original payment method. Please note that it may take up to 10 business days' for the funds to appear in your account, depending on your financial institution's processing times.

2. Liability & Personal Property

- ScholarLee Living accepts no responsibility for any loss or damage to personal property, whether inside or outside the accommodation.
- Items left behind after check-out or after termination of the stay will be disposed of at the guest's risk.

3. Access to Accommodation

- ScholarLee Living reserves the right to access the accommodation at any reasonable time for maintenance, safety, or management purposes, or in emergencies.

4. Occupancy & Visitors

- Only the number of guests specified in the booking may occupy the accommodation.
- Visitors are **not permitted** at any time without prior written approval from management.

5. Conduct & Noise

- Guests must avoid creating excessive noise or disturbance to others.
- Quiet hours are from **23:00 to 07:00**.
- **Parties or events of any kind are strictly prohibited.**

6. Keys & Security

- Guests may not share or transfer keys or access codes to anyone outside their booking group.
- Lost keys must be reported immediately. A replacement fee of **€50** will apply.

7. Cleanliness & Maintenance

- Guests must maintain the accommodation in a clean and hygienic condition.
- All fixtures, fittings, furniture, and appliances must be used responsibly and not damaged or removed.
- Any damages caused will be charged to the guest's payment method on file.

8. Smoking, Vaping & Substances

- **Smoking and vaping are strictly prohibited** in all indoor areas, including private rooms, hallways, and shared spaces.
- The possession or use of **illegal drugs, weapons, or hazardous materials** is forbidden at all times.

9. Pets

- **No pets** of any kind are permitted within the accommodation or shared areas.

10. Bicycles & Scooters

- (Electric) bicycles and scooters must be stored only in designated areas.
- These items may not be left unattended in hallways, fire escape routes, or other restricted areas.

11. Termination of Stay

- ScholarLee Living reserves the right to terminate a stay immediately, at management's discretion, in the event of a breach of these rules or for any other reasonable cause.

12. Children

- Children are welcome provided that the main booker is aged **18 or over** and remains present during the stay.

13. Check-In & Check-Out

- **Check-in:** from 15:00
- **Check-out:** by 11:00